

Sr. No	Page No, Clause	Description	Clause	Query	Reply to query
1	Page 3	Date Sheet	Date of Submission is 5 <sup>th</sup> April 2013	Issue of the corrigendum( if required) is 26th march 2013, and the last date of submission of the bid is 5th April, 2013 . the time here is of 7 working days which is less. We have to consider visit to 22 cities to look at the existing civil and IT structure. To give the organization to submit a quality proposal in response to this RFQ we suggest the last date of submission of the bid should be extended to eight weeks after the issue of Corrigendum.	No Change
2	Page 8	Visit to the Site location by the bidder	22 DTO offices for site set up	To visit these existing facilities arrangement should be made your department in terms of approval to inspect the site , go inside the premises, ask the officer posted there the relevant questions	In case the bidder desires to make a visit to any of the site, the resquest for the same has to be sent, minimum 2 days in advance, to the Office of State Transport Authority, clearly mentioning the name of the site to be visited. The cost of site visit would be borne by the bidder.
3	Page 8	General Information about the project	VAHAN & SARTHI	VAHAN & SARTHI has been developed by NIC and implemented by the Govt. on its drive towards E-Gov. A demonstration of the working of these two software to technical team member will certainly help the organizations in giving you a quality proposal	VAHAN is out of the scope of this project. Any request for demonstration on SARATHI has to be made in writing to the Office of State Transport Authority, with proper approval from the transport department at least 3 days in advance. The cost for the purpose of demonstration shall be borne by the bidder.
4	Page 10, Clause 3	General Information	Consortium of companies shall not be allowed	Consortium companies will not be allowed? Why? This will make the RFQ restrictive in nature and may not be sustainable in the law of Court as well as with the Vigilance department guidelines.	No change
5	Page 10, clause 3.3	Cost of proposal	All Points	To undertake these tasks the suggested time of seven working days after the issue of corrigendum is less, so the date of submission should be extended to eight weeks after the issue of corrigendum	No change

6	Page 12, Clause 3.9	Proposal Validity	The bids shall be valid minimum for a period of —SIX MONTHS from the date of submission of the bid. On completion of the validity period (6 months), in case required, Transport Department – Government of Punjab, may request the bidders for an extension of period of validity. The request and the responses thereto shall be made in writing (by fax or email or courier).	Minimum period of six months which shall later be extended for reading the proposal, doing technical evaluation and then opening the financial proposal. Department here needs minimum six months to undertake this activity. So as a business organizations we request you to extend the date of submission should be extended to eight weeks after the issue of corrigendum	No change
7	Page 12 Clause 3.10	Refund of EMD for unsuccessful bidders	Unsuccessful bidders EMD will be returned as promptly as possible, but not later than 60 days after the award of the contract to the successful bidder	60 days after the award of the contract to the successful bidder, why do you have to wait for award of the contract to the successful bidder? Any specific objective being solved by this? If an organization is disqualified in the technical round, can't it be returned ? the parties disqualified in the financial bid other then L2 shall also be refunded their DD? It will only add to the work load of your good office to keep these Rs one lakh souvenir	No Change
8	Page 12, Clause 3.11	Tender Fee	All the vendors have to purchase the documents for participating in the pre bid conference. Transport department would entertain queries only from the vendors who have purchased the tender document	Transport department would entertain queries only from the vendors who have purchased the tender document. This makes this RFQ document restrictive in nature. The interested parties shall be allowed to participate in the pre-bid meeting to raise their queries and they shall be decide based on the corrigendum released whether they want to participate further and submit bid. The tender document can always be purchased till 1st April 2013, so another pre-bid meeting should be called for amending this statement, so that most of the interested parties join in this tender process.	Pre- bid meeting was held on 22 <sup>nd</sup> March, 2013 and was held as per the tender issue notice. No pre- bid meeting will be scheduled again.

9	Page 14, Point No 11	Eligibility Criteria	The bidder / lead bidder should have at least 25 IT professional employees on its payroll as on 30.11. 2012	Bidder/Lead Bidder, it seems it is right here and on page 10 3 b is a typo error	Read the Clause as “The bidder should have at least 25 IT professional employees on its payroll as on 30.11. 2012” The clause “Consortium of companies will not be allowed” still remains in effect
10	Page 15, point 3, 4 & 5	Technical Evaluation	<p>3.) The bidder must have experience of at least 2 IT projects with a State Government / Central Government / PSUs worth at least INR 10 Crores in last 5 years in India. The scope of such projects should include hardware supply, deployment / development / customization of application software, networking, and providing O&amp;M support.</p> <p>4.) The bidder must have experience of at least 10 such sites of conducting test on wireless system for minimum of 3 years.</p> <p>5.) The bidder must possess a valid (as on the date of submission of bid) quality certification ISO 9001:2008 and CMMi Level 3 certificate</p> <p>- ISO 9001 : 2008 Certificate 5 - CMMI level 3 Certificate-5</p>	CMMi Level 3 Certificate is required in the IT Company only, making the nature of this RFQ as restrictive. So, it shall be only ISO 9001:2008 Certificate. It is a quality document recognized globally regarding the competency of processes and procedures established in the organization	No Change

11	Page 21, point 12	Resolution of Disputes	The sole arbitrator for such purposes will be the Administrative Secretary to the Govt. of Punjab, Dept. of Transport. All arbitration proceedings shall be held at Chandigarh, India, and the language of the arbitration proceedings and that of all documents and comm. between the parties shall be in English. Any legal dispute will come under Punjab State jurisdiction.	Resolution of Disputes- The sole arbitrator for such purposes will be the administrative secretary to the govt. of punjab, department of transport. Conflict of Interest? We suggest a retired judge of a high court appointed by the high court.	No Change
12	Page 29	FP 1, Last paragraph	Company/Consortium	This is right, keep it this way and please correct the typo error on page 10 ,3 general information b.) consortium shall be allowed	Please refer corrigendum
13	Page 35		Master Service Agreement	Whereas –Introduce e- gov- making the organizations pay Rs 10,000 at the DTO for having this RFQ, if this payment would have been made online, it would have served the purpose more.	The Tender fee has to be in form of DD as mentioned.
14	Page 49	Extension of contract on expiry of this contract	At the time of expiry of this contract agreement, the department on its discretion may extend the tenure of the operator. In such a case the operator will have to deliver the services for the extended period at the rates prevailing at that time or at rates lower than prevailing rates as agreed upon between department & operator.	Extension of contract on expiry of this contract- rates prevailing at that time or at rates lower than prevailing rates as agreed upon between department & operator. How will the prevailing rate be decided	For the extension period, the current rates would be prevailing.
15	Page No 8 , Clause 1	General Information about the project	VAHAN & SARTHI	Please provide the Backend & Front details of these software	For this project on SARTHI shall be used for integration using front end as VB and back end as MS SQL Server 2008
16	Page 10, clause 3 b	General information	Consortium of companies will not be allowed	Request you to please allow consortium	No change

17	Page 11, Clause 3.3 point 5	Cost of Proposal	The bidder shall make a complete and careful examination of the civil and IT infrastructure, hardware, software, manpower and other requirements of this project and has determined to its satisfaction the nature and the extent of the work involved	Please provide the approximate size of the room to be allocated for conducting the test	This estimate shall be made by the bidder based on the LL Test transaction as mentioned in the Annexure 3 of the Corrigendum.  Room size of Minimum of 10 x10 Square feet shall be provided by the Department at each of the DTO offices.
18	Page 14, clause 4.8	Eligibility Criteria	The bidder must have experience of at least 10 such sites of conducting test on wireless system for minimum of 3 years	Request you to please amend this clause as : The bidder must have an experience of managing at least 10 Govt citizen serving sites for minimum of 3 years under BOOT project	No change
19	Page 15 point No 4	Technical Evaluation	The bidder must have experience of at least 10 such sites of conducting test on wireless system for minimum of 3 years. Experience of 10 sites -10 - Experience of more than 10 but less than 20 sites -20 - Experience of more than 20 sites-30	Request you to please amend this clause as: 1.)The bidder must have experience of at least 10 Govt citizen serving sites for minimum of 3 years under BOOT project 2.) 30 marks shall be given to the bidder who has experience of more than 20 sites.	Please refer Corrigendum
20	Page 15, point no 5	Technical Evaluation	The bidder must possess a valid (as on the date of submission of bid) quality certification ISO 9001:2008 and CMMi Level 3 certificate - ISO 9001 : 2008 Certificate- 5 - CMMI level 3 Certificate -5	Request you to please give at least 5 marks for CMMi level 5 certificate	Please refer Corrigendum
21			General	Please provide the details of Learner License issued in the last 3 years at each DTO Office	Please refer Corrigendum
22	Page 14	Eligibility Criteria	BOOT project Experience	1.)Request you to please ask BOOT project experience in Govt. in Eligibility criteria	Please Refer Corrigendum
23			Technical Evaluation	Request you to please allocate atleast 30 marks on BOOT project Experience in Govt. in technical evaluation	No Change

24	Page 14, clause 4.10	Eligibility Criteria, technical Evaluation	Wireless system for conducting test	Request you to please do not restrict the solution on wireless system as department can achieve the objectives with other wired systems and experience of wireless systems should be removed from the eligibility and technical evaluation	No Change
25				How many candidates will appear in LL test in a DTO at a time	RTO wise figures for the set up and installation of hardware has been given in the corrigendum
26				How a LL applicant will register himself/herself for LL test	The applicant register himself from the SARATHI software at the DTO or the bidder has to develop a system to register the applicant for the LL Test
27				Wireless connectivity between node and master controller, what specifically they mean	It specify the mode of connectivity between terminal and master controller
28				10 to 50 devices, provision of adding the node to the DTO?	The bidder should have a system whereby the bidder can add the number of devices to be used for LL test in a DTO. The system should be scalable at any point of time during the project duration
29				LCD projector, at DTO ? is it for monitoring purpose?	The LCD projector would be used for conducting the LL Test
30				SARTH I is existing system in punjab state Transport, what are the front and back end	VB and MS SQL Server 2008
31				Multiple terminals ( at DTO?) connected to the controller ?what is the controller? Server or an administration program?	Multiple terminals to be used at DTO's and controller is the console having control of all wireless terminals which can register / communicate the reply from the devices by the applicants
32				Result will be shown just after the test finishes. Results will be printed at the time of the declaration or later?	It will be displayed on the screen after the completion of test. However the results should be stored in the database at all the time for future use by the transport department for MIS purposes.
33				Learner License will be printed by the BOOT operator	Printing of LL will be out of the scope of work of the selected BOOT operator for LL test

34			Tentative count of the system( LL Test) on each DTO	Please refer corrigendum
35			Previous data entry will be whose part	Previous data entry will be out of the scope of work of the selected BOOT operator
36			Application( LL) registration is currently the part of SARTHAI that will continue with them or that will eventually come to the BOOT operator	The applicant register himself from the SARATHI software at the DTO or the bidder has to develop a system to register the applicant for the LL Test
37			Once LL is issued , DTO will issue the permanent license	Yes
38			System will function on single server to which all DTO will be connected or every DTO will have an individual server	Every DTO will have an individual server
39			Who will do the networking	Where ever required, the networking would be done by selected BOOT operator for the purpose of conducting the LL test
40			Infrastructure means	Civil and IT infrastructure (networking, communication lines, etc) required for space for conducting LL test.
41			Computer other than server? Supplier?	System required for LL test is part of project.
42			Start to end flow chart of the functional process	Please refer corrigendum.
43			Who will bear the cost of the system software like OS and oracle?	The bidder would procure all the necessary softwares required for the purpose of this project. The software license would be in the name of "Department of Transport – Government of Punjab"
44			Data backup? Who will do it?	It is the repsonsibility of the bidder to take a daily backup. A copy of the backup is to be submitted to the Office of State Transport Authority on a weekly basis in the form of a CD / DVD

45				Who will administer the server(s)	BOOT operator will be administrator of server used under this project at DTO office till the time of completion of project. On the completion of the project period the servers along with all the hardware installed for the purpose this project would be transferred to the Transport Department at a notional value.
46	Clause 4, 9 , Page 14		ISO Certification as eligibility criteria	Along with the ISO Certificate, will the CMMi certificate also form a part of the eligibility criteria or is it only a part for the technical evaluation.	Only ISO 9001:2008 is the part of eligibility criteria. CMMi Certificate will have an extra weightage in the Technical Bid
47	Clause 4, 11 , Page 14		The bidder / lead bidder should have at least 25 IT professional employees on its payroll as on 30.11. 2012	Kindly clarify the qualification of the employees which can be considered as IT professionals under this RFP. The certificate required in this effect has to be a self certificate or from CS/ Director .	MSC IT/ BSC IT/MCA/B. Tech/BE/ M. Tech/MBA IT and equivalent. The self certificate should be signed from the CS or the Director.
48	Clause 11, page 20		Termination	There is no mention of the duration for which the written notice shall be issued to the BOOT Operator. Kindly provide a fixed time frame i.e at least a month	A notice of 30 days shall be provided in case the department wishes to terminate the services of the Selected BOOT Operator as per the SLA's
49	Entire RFP		In the RFP there is no mention for the allotment of the space for conduction the LL Test at DTO	Kindly clarify the provision of space for for conduction the LL Test.	Room size of Minimum of 10 x10 Sqare feet shall be provided by the Departmenet at each of the DTO offices
50	Page31		Financial Bid	There is No mention of the Volume of LL applicants through out the RFP, without which calsulations cannot be made to quote the Price Bid	Please refer corrigendum
51	Clause 3.10, Page 12		EMD	Please allow the EMD in the form of BG	No Change
52	Clause 4, 8 , Page 14		The bidder must have experience of at least 10 such sites of conducting test on wireless system for minimum of 3 years	Kindly relax this clause for a healthy competeion in the selection of the BOOT operator	No Change



53	Clause 7, Page 18		Payment Terms, The successful bidder shall, during the project period, levy, collect and appropriate the service charges from users for rendering the specified services in accordance with the RFP.	Kindly clarify the Payment Terms	Payment terms will be as under the "Payment Terms" clause in RFP
54	Entire RFP		No Annexure given for the Hardware Deployment	Kindly provide a sitewise hardware requirement for the deployment of the LL test system	Please refer corrigendum